

# Project Scope

## The Client:

ProSocial World

## The Concern:

ProSocial World was finding the coordination and logistics of their learning journeys a challenge as the organisation was growing rapidly with limited resources.

## The Approach:

They needed someone to:

- Take the lead on the learning journeys
- Help coordinate the facilitators and facilitation of the learning journeys
- Engage the participants and communicate with them more effectively and frequently
- Monitor and manage their internal student communication platform
- Assist with research and data collection for future grant opportunities
- Forward plan the learning journeys and work on the learning budget for 2023/2024

## The Outcome:

- Developed processes and forms to coordinate and implement learning journeys
- Built a forward plan with a viable budget for future learning journeys
- Developed communications to increase participant engagement
- Developed a Learning Pack to engage and inform facilitators to assist in delivering successful learning journeys
- Assisted with the development of social media protocols
- Monitored and initiated internal student communications platform engagement
- Provided a streamlined approach on what data to capture and how to organise this
- Prepared the Annual Report template and information
- Assisted in the redevelopment of their website